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Log In Page

Trinity Health
Of New England

MyCare
Powered by MyChart

Communicate with your doctor
Get answers to your medical questions from the comfort of your own home

Access your test results
No more waiting for a phone call or letter – view your results and your doctor’s comments within days

Request prescription refills
Send a refill request for any of your refillable medications

Manage your appointments
Schedule your next appointment, or view details of your past and upcoming appointments

MyCare Username
Password

SIGN IN

[Forgot Username?](#) [Forgot Password?](#)

New User?

SIGN UP NOW

Download on the App Store | GET IT ON Google Play

FAQs | Privacy Policy | Terms and Conditions | High Contrast Theme

MyChart® licensed from Epic Systems Corporation © 1999 - 2018

Use this page to:

- Login to your MyCare account
- Retrieve your username
- Reset your password
- Create your MyCare account
- Read the FAQs
- Read our Privacy Policy
- Review the MyCare Terms and Conditions

Terms and Conditions



Terms and Conditions

To proceed, you must agree to the following conditions governing the use of this Web site.

I. Statement of Participation

Welcome to the MyCare service for Trinity Health Of New England and certain affiliated health care providers' offices. The purpose of offering you the MyCare service is to provide our patients with Web-based access to relevant portions of their medical records and to allow providers and staff to interact with patients regarding their health care and related information. The following terms and conditions ("MyCare Terms") govern your use of MyCare. Please read the MyCare Terms carefully, as they impose legal obligations on you and establish your legal relationship with Trinity Health Of New England and/or with your health care provider's office, if that provider is using MyCare. By accepting the MyCare Terms, you acknowledge that you are requesting access to portions of your health information via the Internet using an electronic application called MyCare. If you do not wish to be bound by the MyCare Terms, please do not register for the MyCare Service.

II. Use of MyCare for Healthcare Services

Trinity Health Of New England and certain health care providers offer the MyCare service as a convenience to patients. It is **not** a substitute for appropriate and timely contact with your physician or other health care provider and should **never** be used for urgent medical matters.

ACCEPT

DECLINE

MyChart® licensed from Epic Systems Corporation © 1999 - 2016

- You are presented with a copy of the *Terms and Conditions* upon each successful login.
- These must be accepted each time you access your account.

Main Page

Welcome!

You do not have an option to recover your password. Select a password question and answer.

To Do

You have no upcoming tasks.

August 2018

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

What's New in MyChart

Share your record
You can share your medical record with organizations across the world. [Learn more](#)

Your chart on the go
Manage your health with our MyChart app, available on [Android](#) and [iOS](#). Download now!

Quick Links

- View test results
- Ask a question
- Schedule an appointment
- Refill medications
- View your health summary.
- View billing summary

Quick Links

- The Main Page, also known as the Home page, has important information under the “Quick Links” section. You can click on these items to quickly access that information.
 - These Links are shortcuts to areas that are used most often.
- The tabs across the top contain all of the activities available within MyCare.
 - These tabs appear regardless of which page you are on.



To Do



Welcome!

View instructions for your appointment on Wednesday, August 29, 2018 with Richard A Cagna, MD.

You do not have an option to recover your password. Select a password question and answer.

To Do

OV Established with Richard A Cagna, MD
Wednesday August 29, 2018
Starts at 2:20 PM

August 2018						
S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

- Provides a list of all upcoming events such as:
 - Health reminders
 - Future Appointments
 - Bloodwork or procedures ordered by your provider

What's New in MyChart

- This area can change as functionality within MyChart changes/grows.



Health

Health



What's in My Record?

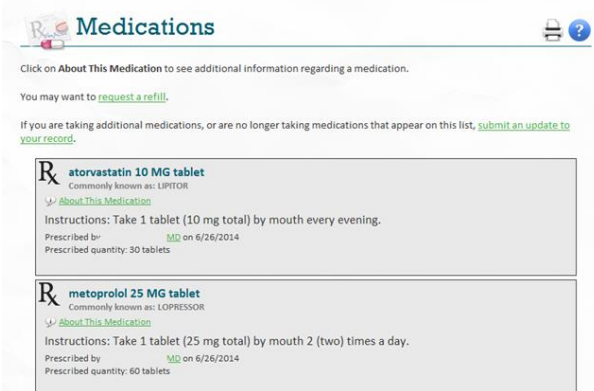
- Test Results
- Health Summary
- Current Health Issues
- Medications
- Allergies
- Preventive Care
- Medical History
- Immunizations
- Advance Directives
- Administrative Info
- Demographics

Medical Tools

- Download My Record
- Who's Accessed My Record?
- Authorize Sharing
- Health Trends
- Growth Charts
- Questionnaires
- Wallet Card
- Share My Record

What's in My Record?

- **Test Results** – View test results
 - Display the written results of labs or imaging studies ordered in Epic.
 - Clicking the individual lab or result will pull in additional detail including normal/abnormal range.
 - Labs are released to MyCare 2 business days after they are finalized for Outpatient orders or immediately upon discharge for Inpatients.
 - As a patient, you may see your result before your physician does.
 - Certain labs are withheld from MyCare including HIV, Pathology, and Genetic Testing results.
- **Health Summary** – Tabbed links to the following:
 - Current Health Issues - You can review and add health issues.
 - Medications – Review and/or add current medications.



- Allergies – Review and/or add allergies.
- Immunizations – Review and/or add immunizations.
- Preventive Care – View recommended health reminders.
- **Medical History** – Overview of your medical history on file.
- **Advance Directives** - You can view Advance Directives you have on file.
- **Administrative Info** - You can view your demographic information as well as your Epic account ID's.
- **Demographics** – View and make changes to your demographic information.

Medical Tools


- **Download My Record** – Download and/or send visit summaries that would be helpful to a new provider.
 - Visit Records
 - Single Visit
 - Date Range
 - All visits

- Lucy Summary – a portable copy of your allergies, medications, current health issues, procedures, test results and immunizations from MyCare. You can put your Lucy record on a USB drive and take it with you to share with your healthcare providers.
- **Who Accessed My Record** – View actions of people who have accessed your record.
- **Authorize Sharing** – View shared authorization
- **Health trend** – Reports created based on information from visits over time.
 - Vitals
 - Hypertension Results
 - Lipids
- **Growth Charts**
- **Questionnaires** – Questionnaires available to you based on appointments and visits.
- **Wallet Card** – Add patient information, medical information, emergency contacts, and insurance information. Then you can print out a convenient card to carry with you.
- **Share My Record** - Allows you to share your record with other providers and gives them the ability to see your health record summary, clinical data and submit a note to your care team.
 - You can request a share code that grants single use access to a provider at a different location. The provider can then access your record by using the code you provided.




Share Your Health Record

Grant one-time, limited access to the health information you can see in MyCare, including:

 Medications

 Allergies

 Health Issues

 Immunizations

The person accessing your record will also be able to write a clinical note to your care team.

Who's accessing your record?

REQUEST SHARE CODE

Visits

The screenshot shows the Trinity Health Of New England MyChart interface. The navigation bar includes icons for Mychart, Health, Visits, Messaging, Billing, and Settings. The Visits icon is highlighted, and a dropdown menu is open, listing the following options:

- Appointments and Visits
- Upcoming Tests and Procedures
- Schedule an Appointment

A "Welcome!" message is visible in the top left of the main content area. A "Visits" label is positioned in the top right corner of the interface.

- **Appointments and Visits**
 - View past visits and upcoming appointments.
- **Upcoming Tests and Procedures**
 - View upcoming tests and procedures ordered by your provider.
- **Schedule an Appointment**
 - Ability to schedule an appointment
 - New Problem Visit
 - Problem Follow up Visit
 - Annual Physical
 - Well Child Checkup
 - Prenatal Follow Up Visit
 - Mammogram Screening

Messaging

The screenshot shows the Trinity Health Of New England MyChart interface. The navigation bar includes icons for Mychart, Health, Visits, Messaging, Billing, and Settings. The Messaging icon is highlighted, and a dropdown menu is open, listing the following options:

- Message Center
- Ask a Question
- Letters
- Request Rx Refill








A "Welcome!" message is visible in the top left of the main content area. A "Messaging" label is positioned in the top right corner of the interface.

Message Center - Allows you to view sent and received messages to/from your provider or medical office staff.

Message Center

Inbox Sent Messages

Search this list Sort by: **Received Date** Filters: **All Messages**

	Jayne Mickelson, DO 08/29/2018 09:40 AM	RE: Non-Urgent Medical Question
	MyChartPLUS 08/21/2018 12:12 AM	Appointment Reminder
	MyChartPLUS 08/13/2018 12:10 AM	Appointment Reminder
	Kara Casale, LPN 08/01/2018 10:03 AM	RE: Prescription Question
	MyChartPLUS 07/06/2018 12:13 AM	Appointment Reminder
	MyChartPLUS 06/28/2018 12:13 AM	Appointment Reminder
	MyChartPLUS 05/09/2018 10:46 AM	Appointment Scheduled

Ask a Question – You are able to ask a non emergent medical question to your provider/office. Responses to these questions will be in your Message Center.

Contact your Physician's Office

All pieces of information are required to request medical advice.
Expect a response within 2 business days.

Choose a Recipient

▲ This is required

- Select a Subject -

[BACK TO THE MESSAGING OPTIONS](#)

Letters – Any letters sent by your care providers can be seen here.

Letters

Date	From	Reason	Status
07/09/2018	Aileen R Casiano, LPN		Viewed
05/24/2018	Margaret G		Viewed

Request RX Refill – You can review and request medication refills.

Request Rx Refill

Step 1 of 2: Choose prescriptions to refill

If the prescription you wish to refill is not on this list, select "Other." You can write the medication name, and any other necessary details, in the comments box.

Prescription

pravastatin 10 MG tablet

Commonly known as: PRAVACHOL

Approved by [REDACTED] MD on 10/22/2018.

azelastine 0.1 % nasal spray

Commonly known as: ASTELIN

Approved by [REDACTED] MD on 10/22/2018.

Other

▶ ▲ Make a selection

Billing



Mychart



Health



Visits



Messaging



Billing



Settings

Message Center

My Bills

Billing Acct Summary

My Insurance

Insurance Summary

Coverage Details



Billing

- **My Bills**
 - **Billing Acct Summary** – Shows a summary of outstanding and paid bills. You can also pay bills, and enroll in/cancel paperless billing.
- **My Insurance**
 - **Insurance Summary** – Shows summary of insurance in your record.
 - **Coverage Details** – Shows details about coverage including member number and coverage dates.

Settings



Personalize- View proxy access, and personalize your MyCare page by editing your nickname and changing your color scheme.

Security Settings – You can change your password and security question.

Notifications – Choose which notifications you would like to receive.

Linked Apps and Devices – View which trusted devices you have used to access MyChart.

Manage My Accounts- View accounts for other organizations that we can connect to.